From: Physical Plant CSR <custreq@facil.umass.edu>
Sent: Wednesday, February 22, 2012 7:14 AM

To: Hanchett, James (DPH)

Subject: Physical Plant Update to Work Order 12-006196-000

Work Order Number: 12-006196-000

Work Description: Morrill I N245, Hood stopped working and hood alarm is going off., Jima Hanchett, Phone:

52607 iNET

Please note that this work order above has progressed to the status of Closed - Completed As Planned.

If this is for a key, the key can now be picked up at the Physical Plant Service Desk.

In an effort to always perform better, we ask that you take a couple of minutes to complete our survey by clicking on the link: <u>Customer Survey</u>. If you have any other questions or comments please contact your Customer Service Representative: Sandra Russell (577-0412) or Justin Cobb (577-0413).

Thank you.